



- Refund requests...
  - received more than 14 days before the start of a phase, will be subject to a 10% administration fee on the registration amount paid.
  - received less than 14 days but more than 2 days before the start of a phase, will be subject to a 20% administration fee on the registration amount paid.
  - received less than 2 days before the start of a phase will not be granted.
- Registration refunds for medical reasons can only be processed upon receipt of a note from a medical professional. These refunds will be subject to a 10% administration fee, plus a fee for any sessions transpired.
- Approved refunds can take up to six weeks to process.
- No partial refunds will be issued for individual sessions missed by the participant.
- Whitecaps FC reserves the right to move players to the appropriate training group.
- In the event that a session is cancelled due to weather, we will do our best to reschedule.
- Every player participating in the academy is required to be registered with a soccer club in their province.