



## Residential Camp Policies

- Refund requests...
  - received more than 30 days before the start of a camp, will be subject to a 50% administrative fee on the 1st payment
  - received less than 30 days but more than 14 days before the start of a camp, will be subject to an administration fee equal to the 1st payment
  - received less than 14 days before the start of a camp will not be granted
- Registration refunds for medical reasons can only be processed upon receipt of a note from a medical professional. These refunds will be subject to an administration fee, plus a fee for any sessions transpired
- Approved refunds can take up to six weeks to process.
- No partial refunds will be issued for individual sessions missed by the participant
- Whitecaps FC reserves the right to move players to the appropriate training group
- In the event that a session is cancelled due to weather, we will do our best to reschedule